

Rio Cinema Membership Terms & Conditions

1. Ticket discounts are up to £2 off per ticket (one discount per membership, two for joint membership).

Classic Member's discount does not apply to additional tickets purchased for non-members.

Bravo Member's discount applies on Wednesdays to up to one additional ticket purchased for non-members.

Lifetime Member's discount applies on Tuesdays, Wednesdays and Thursdays to up to one additional ticket purchased for non-members.

There may be some occasional screenings or events where we cannot offer a discount, where these are controlled by external partners (National Theatre Live and some festival screenings for example).

2. Tickets discounted as part of the membership are subject to availability.

3. A valid membership card must be presented when collecting tickets together with any credit/debit card that may have been used for any paid element of the booking. Please notify the Rio if the card is lost or stolen, or if the membership card has not yet arrived.

4. The Rio reserves the right to amend or withdraw any benefits or discounted tickets at any time.

5. The Rio has the right to cancel a membership without refund if the terms and conditions of membership are broken.

6. Membership is non-refundable. The Rio does not offer pro-rata refunds.

7. Membership is valid for the named holder only and is non-transferable.

8. All data given will be used in accordance with the 1998 Data Protection Act. Email details will not be passed on to third parties.

9. Standard terms and conditions of sale apply to all ticket bookings, and standard cinema license conditions apply.

10. Classic Members get 10% off food and drink prices to all Bar and Café products. Bravo and Lifetime Members get 15% off food and drink prices to all Bar and Café products.

11. Members will be notified by email of any specific member offers or free events, so please check that you are receiving Rio emails into your inbox.

12. Classic and Bravo Memberships are for a 12 month period from the date of activation. Lifetime Memberships are valid for a lifetime from the date of activation.